

Open Enrollment Call
December 11, 2017

1. Enrollment Update

2018 HIMAP as of 12/11/2017: 2,063

2. Open Enrollment Period, November 1, 2017-December 15, 2017 Updates

4 Days left of open enrollment!!

All pertinent open enrollment information can be found on the ADAP website

(<http://www.vdh.virginia.gov/disease-prevention/virginia-aids-drug-assistance-program-adap/affordable-care-act/>)

3. VDH has contracted with an outside agency, Benalytics, to assist with enrolling clients. Clients will be contacted by Benalytics to enroll in a 2018 insurance plan and clients may reach out to them if there are any questions, 1-855-483-4647.

Benalytics has mailed out letters to clients last week that they have not been able to reach, reminding them of open enrollment and asking to call back to enroll in a plan.

4. Information needed to pay a premium

- a. Please enter ACA information in e2VA or send via fax (804-864-8050) to VDH as soon as the client is enrolled.
- b. ACA Checklists-The "Premium Amount" field in the ACA Enrollment module in e2Virginia is for the premium amount ONLY. It does not include the tax credit. The premium amount that should be entered is the premium amount **after** the tax credit is applied.
- c. Family plan: VDH will only cover the family plan if all members covered under the family plan are ADAP clients. As previously instructed, if entering into e2VA, a checklist should be entered for both clients with the premium amount entered for the subscriber and \$0 premium amount entered for the dependents.
- d. Special Enrollment Period-If a client's plan is not available and the insurer is no longer offering plans in the Marketplace the client may be eligible for a special enrollment period for 60 days after the discontinuation date of the 2017 plan of December 31, 2017.